

## **TRINUS Case Study: Town of Mayerthorpe, AB**

simple. reliable. stress-free IT.

The Town of Mayerthorpe – located about 90 minutes northwest of Edmonton – has been a client of TRINUS since 2015. They have 2 physical servers hosting 6 virtual servers, and approximately 21 users located throughout a variety of facilities.

A big challenge was to fulfill the need for Public Access Wi-Fi in the town-owned facilities, including Aquatic Centre, Curling Rink, and Exhibition Centre.

Upon taking over the IT Management, TRINUS performed a complete Network and Systems Assessment, with recommendations to upgrade the existing infrastructure and workstations incrementally over a period of 3 years, to fit the town's budget. The final upgrade was completed in early 2018.

"The TRINUS Team are knowledgeable, professional, friendly, and prompt! The Town of Mayerthorpe has been with TRINUS for over 5 years and they have always provided top-grade assistance with all our technology needs."

Louise Kormos, Assistant CAO/ Finance Officer/Town of Mayerthorpe



TRINUS paid special attention to the public Wi-Fi challenge, completing implementation of secure public Wi-Fi for the Curling Centre in 2017, and the Aquatic Centre and Exhibition Centre in 2018.

TRINUS also expanded the town's systems by including council laptops and offsite backup of all systems in the TRINUS Data Centre.

TRINUS provides comprehensive fixed-cost IT Management Services, including periodic onsite Tech Maintenance visits, proactive Remote Management of all network resources, Cyber Security Services, and user Call-in Support to the HelpDesk.

Find out how we can help your municipality with professional Managed IT. Schedule a consultation today. We're looking forward to hearing from you.

## Contact

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## Headquarters

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## **Office Hours**

Monday - Friday 8.00am - 5.00pm

